

Field Service Engineer US Based

General Function:

To provide complete support of Drew-Scientific Products to a worldwide customer base which includes Distributors, End-Users, and Internal Personnel.

Essential Duties & Responsibilities:

1. Provide Servicing of Drew products by phone, by on-site visits, and by the use of modern communications methods to a diverse group of customers.
2. Understanding of the Operational Performance features and capabilities of all Drew Products.
3. Provide Training of Internal and External customers in all aspects of Drew Products.
4. Assist in the Preparation and release of documents concerning all Drew Products.
5. Maintain accurate customer database and record keeping.
6. Physical demands include: Lifting of instruments and consumables.
7. All other responsibilities required to support department goals. Senior Field Personnel will interface with Internal and External Customers at all levels and will work to ensure the Drew-Scientific Product Line is always at the highest standard.

Qualifications:

Minimum education: Two year Science or Technology degree desired.

Training: Training in the use, the repair, and the clinical significance of diagnostic instrumentation.

Experience: 10 years minimum Field Service experience to include Regional Management, Training Seminars, and interaction with Engineering Staff is mandatory.

Please email us your contact information to be considered for this position.